

Terms and Conditions for RemitMoney-Yatra Campaign

These terms and conditions (“Terms”) shall be applicable to the Customers (as defined hereinafter) participating in the RemitMoney-Yatra Offer (“Offer”) who agree to be bound by the same and shall be regulated by the provisions of the specified products and services provided by Axis Bank through Axis Bank’s Inward Remittance portal - Remit Money. By participating in the Offer it shall be deemed that such Customer has read, understood and accepted these Terms and these Terms shall be in addition to and not in derogation of the other applicable terms and conditions of any account or any other facility/services offered by the Bank and/or such other terms and conditions as may be specified by the Bank from time to time.

For the purposes of these terms and conditions:

- “Campaign Period”: Campaign period is from January 01, 2019 to March 31, 2019.
- “Customer” shall mean all NRIs/PIOs who are eligible to undertake inward remittances through RemitMoney.
- “Fund Transfer” shall mean online inward remittance transaction(s) made by the Customer through RemitMoney to beneficiary in India.
- “RemitMoney” shall mean Axis Bank’s online inward remittance website for NRIs/PIOs which allows them to transfer funds to individual accounts (Savings or NRE/NRO) in India.
- ‘Offer’ shall mean the ‘yatra.com travel vouchers’ which the eligible Customers will be provided with at the end of the campaign period. The respective offer details and eligibility conditions for each offer are defined below
- Any Customer participating in this campaign/offer, agrees to be bound by the Terms of this Campaign and is deemed to have read, understood and accepted these Terms in their entirety.

Offer details are as follows:

A. Mega Offer

- Grand offer for Customers – Send remittances through RemitMoney and stand a chance to win a yatra.com voucher worth INR 50,000.
- Offer applicable for period: January 01, 2019 to March 31, 2019
- Winner selection: All Customers who have successfully remitted funds through RemitMoney are eligible to participate. Minimum USD 50,000 and equivalent successful remittance to qualify for the grand offer.
- Winner will be announced on the basis of the maximum amount remitted (INR) through Remit Money. Winner will be announced by April 22, 2019.
- Offer is applicable for all currencies available on Remit money.
- Standard terms and condition apply.

Customer eligibility T&C

- Customers remitting funds through Remit Money are eligible for this offer across all currencies.
- Customers who have successfully done a Fund transfer through Remit Money, during the campaign period, using any of the transaction modes will be eligible for this offer.
- To qualify for this offer, the Customer needs to do a Fund transfer of a minimum amount of USD 50,000/ (or equivalent in the applicable currency) within the offer period.
- Offer is valid from January 01, 2019 to March 31, 2019.
- In case of a tie for the maximum amount, the following parameters will be taken into consideration to select the winner for the voucher:
 - A. The Customer sending funds to an Axis Bank account holder will be given preference.
 - B. Maximum number of successful transactions completed on Remit Money during the offer period, and

C. The Customer who registered first on Remit Money for sending funds; basis date and time of registration.

B. Weekly Offer

Send remittances through Remit money and stand a chance to win weekly (7 working days) yatra.com vouchers. Individual unique customers can win 45 yatra.com vouchers worth Rs. 5,000 in all. Top-5 customers who send the maximum amount of funds during 7 working days will win yatra.com vouchers worth Rs. 5000.

- Offer period: January 01, 2019 to March 31, 2019
- Winner selection: All Customers successfully remitting funds through Remit Money are eligible to participate. Minimum successful remittance of USD 5,000 and equivalent in other currencies is mandatory to qualify for the weekly yatra.com voucher offer.
- Only those transactions which are booked and successfully credited within 7 working days will be taken into consideration for selection of the winners.
- Winners will be chosen from the Customers who have completed at least one successful transaction, i.e., cases where amount has been credited to the beneficiary. Winners will be announced on the following days as mentioned in the table below:

Week	Duration	Date of Announcement
Week – 1	January 01, 2019 - January 09, 2019	January 18, 2019
Week – 2	January 10, 2019 – January 18, 2019	January 25, 2019
Week – 3	January 21, 2019 – January 29, 2019	February 08, 2019
Week – 4	January 30, 2019 - February 07, 2019	February 15, 2019
Week – 5	February 08, 2019 - February 18, 2019	March 01, 2019
Week – 6	February 20, 2019 - February 28, 2019	March 08, 2019
Week – 7	March 01, 2019 - March 12, 2019	March 22, 2019
Week – 8	March 13, 2019 - March 22, 2019	April 05, 2019
Week – 9	March 25, 2019 - March 31, 2019	April 12, 2019

- All undisputed transactions which are completed successfully and funds have been credited to the beneficiary account are termed as successful transactions and week days will be calculated on the basis of funds credited to the beneficiary account.
- Offer applicable for all currencies available on Remit Money.
- Standard terms and condition apply.
- Maximum of 5 winners will be selected per week (7 working days).

Customer eligibility T&C

- Customers remitting funds through Remit Money are eligible for this offer across all currencies.
- Customers who have successfully remitted funds through Remit Money using any of the transaction modes will be eligible for this offer.
- To qualify for this offer the Customer needs to send a minimum amount of USD 5,000/ (Or equivalent amount in other currencies) during the offer period.
- Weekly Offer valid from January 01, 2019 to March 31, 2019.
- In case of a tie between two or more customers for maximum amount, the following parameters will be considered to select the winner for voucher:
 - A. The Customer(s) sending funds to Axis Bank account holders will be given preference.
 - B. Maximum number of successful transactions completed on Remit Money during the offer period, and
 - C. Customer(s) who registered on Remit Money first for sending funds; basis date and time of registration.

General Terms and Conditions

- yatra.com vouchers will be mailed to the customer's registered email ID within 30 working days from the end of the Offer period (For weekly prize and Mega prize)
- In case, the Fund transfer is done for a currency other than USD, then the USD equivalent amount (as on the day of transaction initiation) will be considered.
- Offer Period: January 01, 2019 to March 31, 2019
- The Campaign is not available wherever prohibited and / or cannot be offered for any other reason whatsoever.
- This Campaign/offer cannot be clubbed with any other campaign/offer of Axis Bank.
- Axis Bank shall not be responsible for any circumstances attributable to reasons beyond the control of Axis Bank.
- Axis Bank reserves the right to disqualify any Customer from the benefits of the offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the service. The decision of Axis Bank shall be final and binding in this regard.
- Customer(s) whose account has been classified as delinquent before or during the course of the offer period will not be eligible for the benefits of the offer. Bank's discretion in this regard shall be final and binding.
- The Customer's participation in this campaign/offer is entirely voluntary and it is understood, that the participation by the Customer shall be deemed to have been made on a voluntary basis.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the Customer and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or any other statutory dues.
- In case of all matters relating to the offer including any dispute or discrepancy or eligibility of a Customer, Axis Bank's decision shall be final and binding on Customers in all respects.

- This Campaign/offer shall be subject to applicable RBI guidelines issued from time to time and prevailing law and regulations.
- This Campaign/Offer is subject to applicable law and regulations as mentioned hereinabove and would be modified / discontinued based on the prevailing law / regulation at any point of time and neither party shall be under any liability or obligation or continue implementation of the said Campaign/Offer till such time the terms are modified by the Parties as per the prevailing/ amended law at that point of time. In the event that the Campaign/Offer cannot be continued without total compliance of the prevailing law at any point of time, this Offer shall be deemed to be terminated forthwith from the date when the amended law restricting / prohibiting the Offer comes into force.
- The Offer shall be governed by laws of India. Any dispute relating to the offer or the terms and conditions shall be subject to the exclusive jurisdiction of the courts in Mumbai only.
- Incomplete / cancelled/ rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the Offer. Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network line, computer on-line system, servers or providers, mobile handset, computer equipment, software, or website. Customer cannot claim any loss, cost or damages from Axis Bank which may arise due to these technical reasons.
- The Campaign/ offer is not transferable, non-negotiable and cannot be en-cashed. Axis Bank reserves the right to change the offer/gift offered under this Campaign/Offer at any point of time without informing the Customer.
- The Terms and Conditions of the Offer shall be in addition to and not in substitution/ derogation to the terms and conditions governing the usage of the remittances services offered by Axis Bank.
- Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any services availed of by the Customer under the Offer.
- In case of any queries or clarification on the Offer, the customer can contact our customer service desk or write to us at remitmoney@remit.in.

- The Customer agrees to indemnify and keep Axis Bank indemnified for any loss or damage that Axis Bank may suffer with respect to the Campaign / Offer including but not limited to any fraudulent and/or illegal transaction or any misrepresentation made by the Customer while participating in this Campaign / Offer.
- Axis Bank makes no representation and disclaims all expressed or implied warranties of any kind to the Customer and/or any third party including, without limitation, warranties as to accuracy, timeliness, completeness, merchantability, or fitness for any particular purpose.
- Axis Bank is not responsible for any errors and/or omissions in the terms and conditions contained herein. All information is provided on "as is" basis without warranty of any kind.
- Axis Bank reserves the right to modify/ change all or any of the terms and conditions contained herein as per its discretion without assigning any reasons. Axis Bank also reserves the right to discontinue the Contest/Offer without assigning any reasons whatsoever. However, in the event of either of the two scenarios mentioned, the customers will be informed about the modifications/changes made in the offer/contest or about its discontinuation; as the case may be.
- In the event of any conflict or inconsistency regarding any instructions and conditions on any advertising or promotional material relating to the Campaign / Offer, these Terms and Conditions shall prevail over all such other instructions and conditions failure by Axis Bank to enforce any of its rights at any stage does not constitute a waiver of those rights.
- Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the services or the Cash back / discounts offered by yatra.com. Any dispute or claim regarding the services and cash back / discounts must be resolved by the Customer(s) with the yatra.com directly without any reference to Axis Bank.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the services or the assured gifts / prizes.

T&C for EGVs (e-Gift Vouchers)

1. The EGVs are valid for booking on Flights (domestic/international), Hotels (domestic), Buses (domestic), and Holidays (domestic/International) only at Yatra.com.
2. Value of each EGV – Rs.5,000/-
3. EGVs are valid till December 31, 2019.
4. EGVs are valid for ONE time transaction only.
5. Multiple EGVs can be used cumulatively on a single transaction.
6. EGVs can be used online for booking of Flights (domestic/international), Hotels (domestic) & Buses (domestic).
7. Buses (domestic) can be redeemed online only.
8. Holidays (domestic/international) can be redeemed offline only by calling 0124 – 3040707 / 700 between 10AM to 7PM (all seven days).
9. The Customer has to apply / quote the unique EGV number at the time of booking to avail the benefits under the Offer.
10. Any applicable convenience fee/processing fee/excess tour cost/ government taxes shall be payable by the Customer at the time of booking.
11. If a EGV is lost or stolen, Yatra will not be liable for replacement or Compensation.
12. This EGV cannot be clubbed with any other ongoing offer discount/cash back/promotion run by Yatra.com.
13. No additional Discount / reduction in the price will be entertained other than the offer mentioned on the EGV.
14. If a purchase is equal to the value of the EGV, then customer will have to pay Re.1 to complete the transaction.
15. If a purchase is less than the value of the EGV, then customer can avail the discount maximum upto the value of the purchase only. Balance EGV amount will be forfeited and customer will have to pay Re.1 to complete the transaction.
16. If a purchase is more than the value of the EGV, then balance amount can be paid through Net Banking, card (debit/credit cards), Mobile Wallet or Consumer can pay

- balance amount through another EGV through offline mode of redemption only (in case Consumer has more than one EGV)
17. Confirmation of any booking will be subject to availability at the time of booking and will be governed by the standard booking terms & conditions of Yatra.com.
 18. Yatra.com is not liable to pay for any difference in fare/tariff between date of redemption request placement and date of using EGV during booking.
 19. No change or cash can be taken in exchange of this EGV.
 20. In case of cancellations, EGV amount will not be refunded back to the customer.
 21. All the terms and conditions of the EGV as given hereof and standard terms and conditions, user agreement, privacy policy (subject to change) of Yatra.com as mentioned in the website www.yatra.com and the terms and conditions of the respective airline/ hotel /resort/other service provider shall be applicable on the Customer.
 22. Any legal disputes, whatsoever regarding any aspect of the Offer shall be handled in the jurisdiction of the courts in Gurgaon, Haryana only.